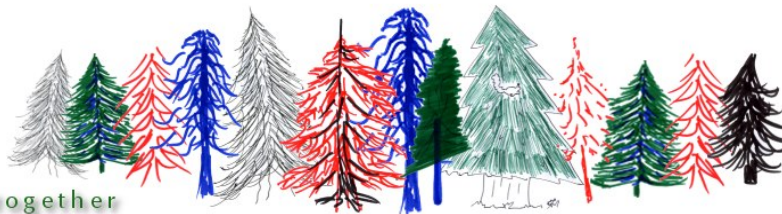


SITKA

Libraries growing together



2010 planning update for Sitka sites:

The Sitka team has now completed 28 migrations from over a dozen legacy ILS's, in addition to rolling out integrated support for third party Self Check (3M, Sentry), RFID (3M), PC Management (EnvisionWare) and Enhanced Content (Content Cafe) solutions – all in just over two years. This is truly amazing progress!

Providing complete training, help desk and migration support to Sitka libraries, your Sitka team will be busy supporting another year of growth in 2010! The team plans to:

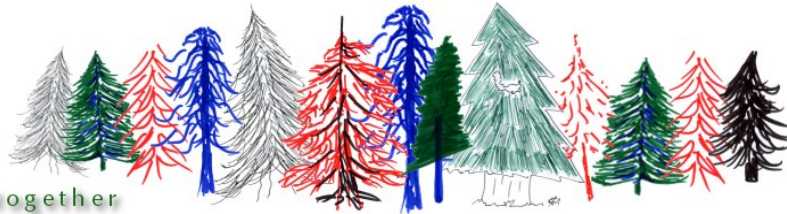
- complete up to 15 more migrations (TBA shortly) between February and December, 2010. In fact, some of you may already know that this week, Radium Hot Springs, Mackenzie and Taylor public libraries all “soft launched” onto the system; once everyone’s ready for prime-time, cake and coffee will be ordered and announcements will go out about Sitka sites number 26,27 and 28 - welcome aboard!
- unveil a number of new features made available with Evergreen release 1.6 (you’ll find information about planned feature developments on the following pages and in future updates)
- develop more new Evergreen features in-house, responding to feature requests from Sitka sites
- liaise with Sitka sites and national/international partners to develop still more new Evergreen features
- continually make improvements to network and system infrastructure, monitoring and performance
- build on existing documentation, to reflect all the new features - see the existing documentation here: <http://sitka.bclibraries.ca/documentation/sitka-evergreen-user-documentation/>
- participate on the (global) Evergreen Documentation Interest Group (currently co-convenor)
- develop a communications dashboard for Sitka sites that tracks support ticket status and monitors network activity
- liaise with the Cataloguing and Circulation Working Groups, as well as the Sitka Business Function Group, on policy and operational issues.
- And much, much more!

A little over two years ago, we all saw an opportunity to build a community owned, operated and governed ILS in BC; Sitka’s member libraries are truly building a powerful consortia of libraries backed by the ever-impressive Evergreen ILS. On behalf of the dozen or so dedicated and talented people who comprise the Sitka Team, congratulations on having come so far, so fast, and here’s to an excellent year ahead.

EVERGREEN™

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EVERGREEN FEATURE DEVELOPMENT OVERVIEW 13 FEBRUARY, 2010

The Sitka Team has been reviewing all outstanding Sitka site feature requests. In many cases, the recent upgrade to Release 1.6 of the software resolved open feature requests (see below - Resolved). In other cases, Release 1.6 provides support for resolution of open requests (also indicated below - Sitka Development). Tremendous development efforts continue at Equinox and globally; these efforts will resolve a number of Sitka site (and future Sitka site) feature requests later this year and early next year (Numerous usability adjustments, Acquisitions, Serials, e-commerce, more capacity for local control, e.g.). All remaining open Sitka site feature requests will be presented to the Sitka Business Function Group this Spring for discussion and prioritization. Once ranked, analysis will be conducted to determine development requirements (time, cost and capacity), and development will proceed as possible. Here's to Sitka building on the already impressive array of Evergreen features!

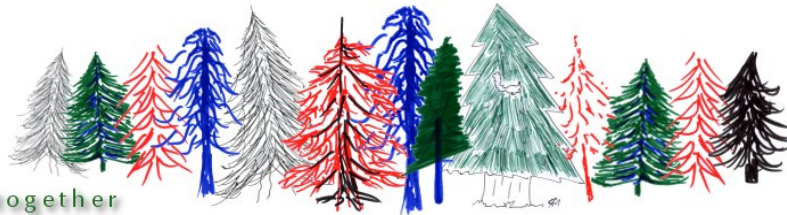
SITKA SITE FEATURE REQUESTS RESOLVED WITH IMPLEMENTATION OF RELEASE 1.6

- problems with Z39.50 access to Outlook database while using Amicus username/password
 - new 1.6 z39 interface allows you to save default targets and any required passwords.
- Spelling of Cheque
 - local language customization
- ability to merge duplicate cards
 - rights granted to LSA, LSA post secondary, Global Admin
- ability to edit other libraries alert messages
 - ability to edit opted in patron records granted in Nov 2009 to all profiles already able to edit patron records.
- cloning patron records--editing addresses
- local control over reshelving period
 - libraries can edit their reshelving period via Admin>Local Admin>Library Settings. Added to documentation
- override blocks for multiple items
- blocking other sites from renewing items that they don't own
- Online Patron Account -sort items out and date format Display
- 1.6 sort order is oldest due date at top

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DEVELOPED By Sitka/Ready to deploy, if Sitka Business Function Group approves the global recommended setting at next meeting

- Courtesy/pre-overdue email notifications; global setting of due date minus three days recommended

DEVELOPED By Sitka/IN FINAL TESTING; The Sitka team will launch these features shortly - standby for communications

- Interface for local system admins to delete patrons
- OPAC pagination; ability to jump to each search result page, in addition to progressing page by page

KEY RESEARCH & DEVELOPMENT By Sitka; The Sitka team is actively examining requirements for these features

- Series title and volume number to display if series item
- View holds queue in OPAC (in my account holds list)
- View date due in OPAC (items out)

IN DEVELOPMENT FOR RELEASE 2.0 BY EQUINOX/GLOBAL COMMUNITY

- [see full list, here: http://evergreen-ils.org/dokuwiki/doku.php?id=faq:evergreen_roadmap](http://evergreen-ils.org/dokuwiki/doku.php?id=faq:evergreen_roadmap)
- Pre-Book, by Mohawk College is expected this spring; to book non-bibliographic items like rooms, equipment, etc.
- Sitka has partnered with KCLS, GPLS and Bibliomation to develop a Kids OPAC

IN DEVELOPMENT BY TNRD

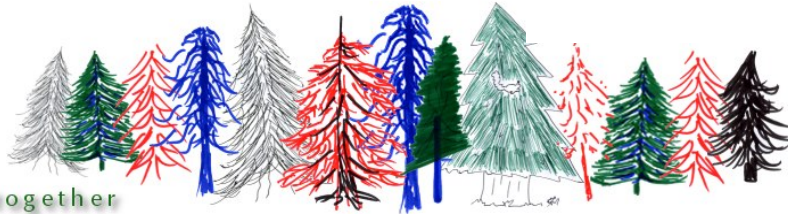
- Telephony for Sitka; telephony already exists for Evergreen / being adapted for BC / for Sitka

IN DEVELOPMENT WITH 3RD PARTY VENDOR

- Library Elf.com support; NOTE: LibraryELF servers are in the US and are therefore, non FOIPPA compliant.
- Baker and Taylor and United Library Service are both working with Equinox on Acquisitions related development

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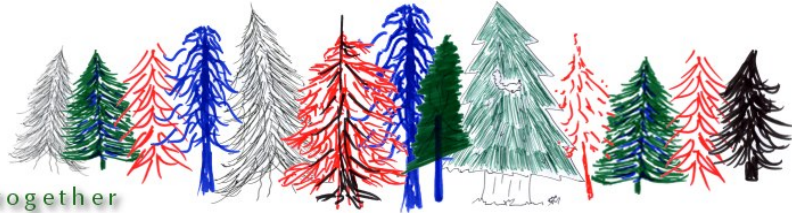
Sitka highlights to-date:

- **2007**
 - Sitka server hosting arrangements and hardware procurement finalized.
 - Sitka ILS Advisory Committee inaugural meeting (June).
 - Sitka's initial server hardware and Evergreen software installed.
 - Contract staff hired; Project Manager, data specialists, trainers.
 - Sitka's initial support and critical care contracts signed with **Equinox**.
 - Training, data extractions and preparations.
 - November 5, 2007 – **Prince Rupert Public Library Goes Live**.
 - Georgia Public Library Service wins **Mellon Award for Technology Collaboration** (for the development of Evergreen).
 - **Fort Nelson Public Library Goes Live**.
- **2008**
 - **Powell River Public Library Goes Live**.
 - Self Check, RFID, PC Management and Email notification introduced to Sitka's Evergreen instance.
 - **Content Café** enhanced content introduced.
 - **Michigan Library Consortium** and **Indiana State Libraries** announce Evergreen pilots.
 - **Conifer Consortium** of post secondary libraries in Ontario announce Evergreen plans
 - **Terrace, Whistler, Houston, Pemberton, Burns Lake, Smithers, Midway, Nakusp** and **Invermere** public libraries go live.
 - More contract staff hired; data specialist.
 - **ILS Advisory Committee** recommends new governance model; Sitka's transition to the **BC Libraries Cooperative** begins.
- **2009**
 - **Salmo, Rossland** and **Salt Spring Island** public libraries go live.
 - Additional contract staff hired; database programmers, trainer/help desk specialists.
 - **June 25 – Inaugural BC Libraries Cooperative AGM**.
 - **Hazelton, Lillooet, Valemount, Vanderhoof** and **Alert Bay** go live.
 - **College of the Rockies Library** becomes Sitka's first post secondary member
 - **Gibsons, Sechelt and Castlegar** public libraries go live
 - **South Carolina, North Texas, and BiblioMation consortiums** launch on Evergreen
 - **Sitka's Cataloguing Policy** is ratified
 - **The Big Merge** – Sitka's shared bibliographic database comes to life
 - Evergreen **Release 1.6** is implemented
 - **Thompson Nicola Regional District Library** launches in December.
- **2010**
 - **Radium, Mackenzie** and **Taylor** public libraries soft launch (February).
 - **Up to 15 migrations (TBA) planned between March and December**.
 - **April (TBA) –BC Libraries Cooperative AGM**.

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Sitka Fast Facts (at the end of 2009):

- Number of sites live: 25 (serving 43 locations)
- Number of sites soft launched: 3
- Total population served: 530,000
- Number of sites planned for 2010: up to 15
- '09 Total Circulation - all Sitka sites: 1.4M
- '09 Total Circulation between Sitka sites: 20,849
- 2009 Total Active Sitka Patrons: 183,780
- Number of support tickets submitted in 2 years: 2400
- Percentage of support tickets resolved in 2 years: 90%
- Number of support tickets currently open/active: 160
- Sitka's ILS is the third largest in BC by population served
- Sitka's ILS is the ninth largest in BC by total circulation